

PROVENCALE FURNITURE

Laura Ashley furniture is made with great care and attention by our craftsmen to produce distinctive, long-lasting pieces for your home. Each item of furniture is lovingly hand-finished and uses traditional cabinet making techniques to ensure strength and longevity.

The Provencale range is inspired by the traditional styling of the French Provencale region and is available in different finishes.

Painted Provencale

- Made from a blend of modern materials and kiln-dried solid woods responsibly sourced from managed forests, this range is painted ivory or dove grey to create a beautiful hand-brushed individual finish.
- A subtle patina is applied by hand to the edges of drawer fronts, cupboard doors, and to other detailing. This hand finishing results in small differences between pieces, and gives the range its unique character.
- We design a smooth finish on the tops of some Provencale pieces where it's more suitable for the intended use e.g. dining tables.
- Dining chairs complement but don't match other items in the Provencale collection.
- All products are completed with a top coat of clear lacquer for an easy-care finish.

Painted and Oak Provencale

- Selected products feature weathered oak and oak veneer tops on hand brushed painted bases in ivory or dove grey.
- A gentle white wash on the oak surface and in grooves highlights all the beauty of natural wood.
- All pieces are finished with a top coat of clear lacquer for an easy-care finish.

We wish for you to have many years of satisfaction from our finely produced products so have detailed some information to help you get to know your product better.

FEATURES OF NATURAL WOOD AND MODERN MATERIALS

Wood is a natural and beautiful material. To help you enjoy its unique properties, we have gathered some of the little details it helps to understand so they are not mistaken for flaws.

Hand Brushed Finish & Patina

- Brush marking and patina will vary which will contribute to the unique features of your product.
- Initially new furniture may vary in shade from existing pieces within the same range. Once the product is unwrapped, aired and in use, any slight odour from the finishing will dissipate in time.

Knots and Joint Lines

- Knots, burrs and inconsistent grains occur naturally as the tree grows. None of these affect the performance of your product and are simply proof of the individual nature of wood. Sometimes these features may be visible through the painted finish.
- It's quite normal for there to be slight movement in panels and for joint lines to be visible through the painted finish, sometimes fillers may be used to reduce the visibility of these hairline cracks.

Wood Shading and Colour

Nature doesn't stand still and all timber surfaces will change colour and mellow over time. Variation in grain, shading and colour between different products and within the same product creates individual character. New furniture may vary in shade from existing pieces within the same range.

Grain and Medullary Rays

Each piece will have a slightly different grain pattern depending on which direction the wood is cut. Quarter sawn timbers enhance the natural characteristics of the grain, highlighting medullary rays with interesting features such as growth rings, stripes and flecks.

LAURA ASHLEY HOME

Provencale Furniture

information and care guide

please read and retain for future reference

MAINTENANCE AND CARE INSTRUCTIONS

For extra peace of mind in case of accidents we recommend the purchase of a Staingard Care Plan* at time of ordering.

To prolong the life of your furniture here's how to care for your product:

CLEANING

- The purchase of a Laura Ashley Premium Cabinet Furniture Care Kit will keep your furniture looking great. These are available to order instore or online.
- Polish containing silicone should not be used as it will lead to a build up of a silicone film altering the appearance.
- For glass or mirrored panels use a non solvent based glass cleaner and soft cloth, carefully avoiding contact with wooden or painted sections.
- Maintain any upholstered seats regularly with a soft brush and/or gently vacuuming; the use of a Premium Cabinet Furniture Care Kit and periodic cleaning will help to maintain appearance and prevent premature fading and wear.
- Spills should be removed immediately by blotting with a dry white cloth. If the spillage causes staining or your furniture becomes scratched, chipped or suffers other damage it's best to seek professional help to restore it.
- If you have a Staingard Care Plan or relevant insurance you may wish to contact your provider for advice. Alternatively a number of nationwide services are available including Homeserve Furniture Repairs* on 01384 743000 or for cleaning Safeclean* on 0800 585 693.

CARE ADVICE

- Use felt pads or castor cups to protect delicate flooring from potential marking by feet or legs.
- When moving your product, be careful not to drop it onto corners or drag as this could weaken the joints, resulting in damaged frame, feet or legs.
- Your furniture will last longer if you prevent sharp objects such as toys, buckles and heels from coming into contact.
- Avoid contact with any chemicals such as household or baby wipes, hair and skin preparations, fake tans, insect repellents and other cosmetics, or household cleaning materials, other than those recommended, as these may affect the finish.

LEVELLING, ASSEMBLY AND MOVING PRODUCTS

- Furniture performs best on a level surface so that it does not rock and any doors operate smoothly. Even in new properties or where floors may appear level using felt pads or wedges to help doors align is always recommended.
- In addition to assist in squaring the doors, our products have either adjustable feet, hinges or wedges;
 - For adjustable feet or hinges: follow the instructions included with your furniture if adjustment is necessary.
 - For wedges: place under the feet to raise the corner as required, then snap them off when the furniture has been in place for several days so that they are no longer visible.
- If any doors fail to operate smoothly, or the product is moved, levelling will need to be completed again.
- When moving your products, we recommend they are lifted by two persons as dragging items may damage the joints or the floor.
- It's best if self assembly items are assembled at their intended final location and then lifted carefully into position. Any large items which are assembled from multiple sections should be disassembled before relocation.
- Your assembled products need a little attention from time to time to keep all fixings and joints tight which can help prevent squeaks and creaks. Simply follow the instructions enclosed with your product.
- Furniture over one metre high we recommend to be secured to the wall to prevent tip-over accidents. Anti-topple straps are included with these products to be fitted using your own wall fixings.

EXPANSION AND TIMBER MOVEMENT

- Timber is a living breathing thing so will react to its environment just as it would in nature expanding and contracting as seasons change or we simply turn up the central heating. This may occasionally make moving parts a little stiffer to operate and hairline cracks in grooves appear as panels move, these are nothing to worry about.
- To ease movement on drawers, simply rub a little candle wax on the runners attached to the carcass of the furniture drawer.
- When siting your product, environment and humidity are important, so it's best to avoid anywhere with excessively high or low temperatures or that is damp.

SUNLIGHT AND HEAT

- Over time timber continues to react to humidity changes however it's best to avoid exposing your furniture to excessive heat as this may cause cracking, position at least 30cm from any heat source. We don't recommend use in hot and sunny conservatories.
- Wood changes colour in direct sunlight even if it is painted or lacquered, and especially when it's placed near a window. Items left in one place may leave a mark when in direct sunlight but these will blend with time.
- Always protect surfaces from hot items such as pans, dishes, hair straighteners or other electronics and beware of dark rubber feet of some equipment which contain chemicals that may permanently mark.

Following these guidelines will ensure product is used and installed correctly and that performance is maintained so you enjoy your furniture longer.